

**Español** 

#### Good afternoon!

We hope all is well with you! Welcome to this edition of the Wisconsin Registry Connection!

We have a lot of information to share with you! This edition of the Wisconsin Registry Connection features an important update on the PDG free membership coupon, key data from the past year, an update on our grants, a happy holidays wish, and a reminder of our holiday hours!

Sincerely,

The Wisconsin Registry Team

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### FREE MEMBERSHIP COUPON UPDATE!



The 2022 PDG membership coupon is coming to a close soon. But, don't worry! A new PDG coupon code will be available in January 2023 for free Registry membership!

Please watch for communications from the Wisconsin Registry for more information regarding the 2022 close date and the 2023 coupon.

# YEAR IN REVIEW - BY THE NUMBERS

The Wisconsin Registry plays an important role in collecting data that informs public policy and advocacy efforts to support the early childhood care and afterschool education workforce. Below are some key numbers that stood out so far in 2022.
The numbers reflect Registry data from January 1-December 12, 2022.



## **2022 Data Snapshot**

# INDIVIDUAL MEMBERSHIP PROCESSING



1,758
Average Number of
Individual Membership
Applications Processed/
Month



Total Number of Individual Membership Applications Processed



5.5 Weeks
Average Individual
Membership Application
Processing Time

## PROFESSIONAL DEVELOPMENT



16,520
Individuals Who Took at Least
One Level of Training



622 Number of Trainers



46
Number of Individuals Who
Have Completed 4 or More
Registry Credentials

# YOUNGSTAR PARTICIPANTS



3,598
Programs participating in YoungStar

1,832 % of programs that have a 3-star rating or higher

## **CUSTOMER SUPPORT**









2,026
Average Number of
Support Tickets
Solved/Month

1,388
Average Number of Phone Calls
Received/Month

24,317
Total Number of Tickets Solved

2.5 hours Median First Reponse Time

\*Data provided based on January 1-December 12,2022. For more information contact Wisconsin Registry at 608-222-1123 or <a href="mailto:support@wiregistry.org">support@wiregistry.org</a>.

### **COUPON & GRANT UPDATES**



#### **Free Child Care Foundational Training**

The Child Care Foundational Training is funded by the Department of Children and Families (DCF). This exciting program provides accessible and affordable training and support to new child care professionals in an effort to improve the workforce shortage in child care!

See the DCF Approved Training Agencies
Offering Noncredit Child Care
Courses and the Wisconsin Registry
Statewide Training Calendar for the list of
current agencies offering these courses.

For more information, including how to find and register for Child Care
Foundational Training events, please visit our website: https://wiregistry.org/free-foundational-childcare-training/



#### **Foreign Transcript Evaluation**

Individuals who have completed education outside of the United States must submit an evaluation report for their education to be reviewed and verified. The Wisconsin Registry has received a grant to cover the cost of an evaluation report from One Earth International Credential Evaluations. Funding for this grant was provided by DCF through the PDG.

To learn more about this grant and how to apply, please visit our

website: https://wiregistry.org/transcriptevaluation-grant/

### **HOLIDAY OFFICE HOURS**



We wish you all a safe and happy holiday season! The Wisconsin Registry office will be closed from Friday, December 23 through Monday, January 2. We will resume our regular business hours on Tuesday, January 3, 2023.

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