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**Español** 

#### Good afternoon!

We hope you are enjoying the end of summer! As we gear up for the fall, we have some information to share with you in the latest edition of the *Wisconsin Registry Connection*!

This edition of the Wisconsin Registry Connection features:

- Information on the Abusive Head Trauma (AHT) Prevention Training for Child Care Providers
- Recent Team Spotlights and a reminder to like our Facebook page!
- Reminders about our office being closed for Labor Day and our new phone hours
- Data points on membership applications

#### Sincerely,

The Wisconsin Registry Team

P: (608) 222-1123 | F: (608) 222-9779 | E: support@wiregistry.org



## **ABUSIVE HEAD TRAUMA PREVENTION TRAINING**

Beginning September 1, 2024, the Abusive Head Trauma (AHT) Prevention Training for Child Care Providers will be available as an E-Learning training in the Wisconsin Registry Insight Learning Management System (LMS)!

AHT Prevention Training for Child Care Providers replaced Shaken Baby Syndrome Prevention Training for Child Care Providers in 2020.

We have created a **page on our website** with guides that will help with AHT Prevention Training for Child Care Providers.

- Our *E-Learning Guide* shows you how to find and register for *E-Learning Trainings*, including the AHT Training for Child Care Providers.
- Our AHT Verification Guide describes the different places completion of the AHT Training for Child Care can be located.

In addition, we recommend you check out the Department of Children and Families (DCF) web page related to AHT Prevention Training for Child Care Providers.

## **LIKE US ON FACEBOOK!**

If you haven't already, make sure to like the Wisconsin Registry on Facebook!

Our Facebook page provides weekly tips that deal with a variety of things such as Wisconsin Registry membership, grants available, our community bulletin board, and more!

With the fall and conference season coming up, our Facebook page is also a great place to find out where our Wisconsin Registry team members will be

tabling and presenting this year! We typically share that information in advance of the conferences they are attending!

We also recently started our latest round of Team Spotlights, a chance for you to get to know our team members a little better! See the graphics below and click the links to learn more about Olivia, Ryan, and Ashley!





## **NEW PHONE HOURS**

A reminder about our new phone hours, which went into effect on Monday, June 24th. To support the reduction of our application processing times, we made the decision to change our phone hours to give our staff more time to spend on application processing.

Our phone hours are:

• Monday-Thursday: 10 am - 3 pm

• Friday: 10 am - 1 pm

If we are unable to answer when you call, please leave a voicemail so our staff can return your call. Without a voicemail we will be unable to follow up with you.

As always, you can reach our staff via email for your customer service needs. We thank you for your patience and understanding as we work to process your applications as quickly as possible!

# WISCONSIN REGISTRY OFFICE CLOSED: LABOR DAY

Our office will be closed on Labor Day - Monday, September 2, 2024. We hope you all have a safe and happy holiday!

Our regular business hours will resume on Tuesday, September 3.



## BY THE NUMBERS

15,619

Through July of 2024, 15,619 Wisconsin Registry membership applications have been submitted in the year 2024! In 2023, when the Wisconsin Registry saw a record 23,316 membership applications for the entire year, there were 15,020 applications submitted through July. This means we continue to see applications come in at a record pace and our staff works hard to process those applications!

3,089

Speaking of working hard to process applications, our team processed 3,089 membership applications in July of 2024! The year-to-date total for applications processed through July was 15,356 applications!

Unsubscribe | Update Preferences

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